

**SMART**  
COMFORT

# **ETHAN**

## MASSAGE RECLINER



**ASSEMBLY INSTRUCTIONS  
& USER GUIDE**



# ETHAN

## MASSAGE RECLINER

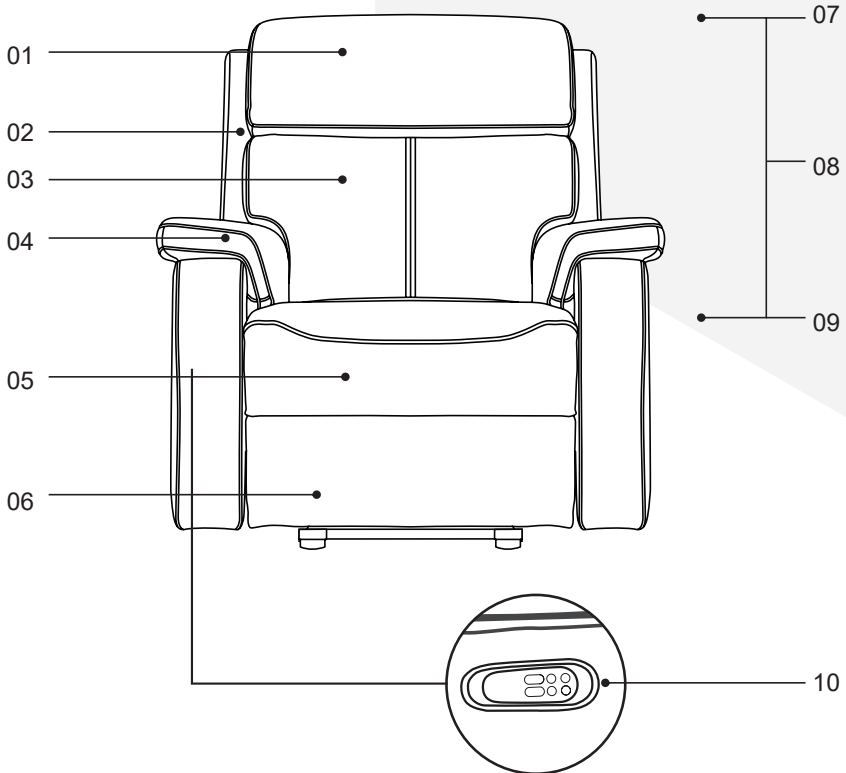


Use this guide to get the most out of your Ethan Massage Recliner.  
It is recommended to read through this guide before using the chair.

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## MASSAGE CHAIR COMPONENTS



- 01.Head Pillow
- 02.Backrest Frame
- 03.Backrest Cushion
- 04.Armrest
- 05.Seat Cushion
- 06.Leg Rest
- 07.Head/Neck to Lumbar Massage
- 08.Headrest 3-Position Angle Adjustment
- 09.Hip Heating Function
- 10.Magnetic Docking Base for Hand Controller

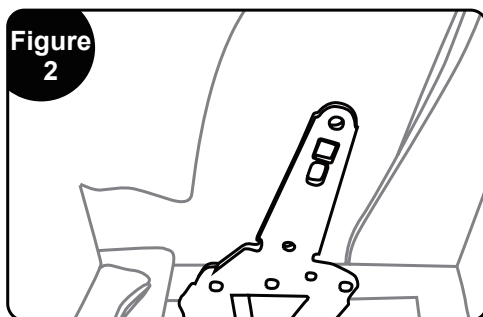
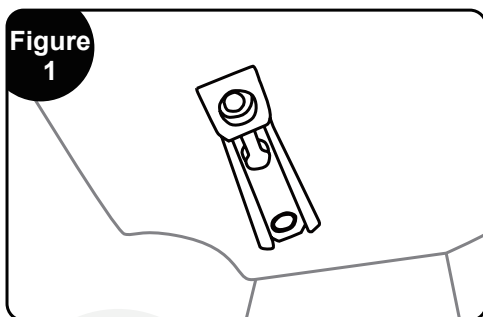
# INSTALLATION & SETUP

## BACKREST INSTALLATION



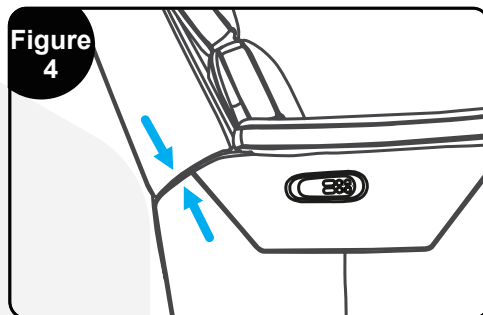
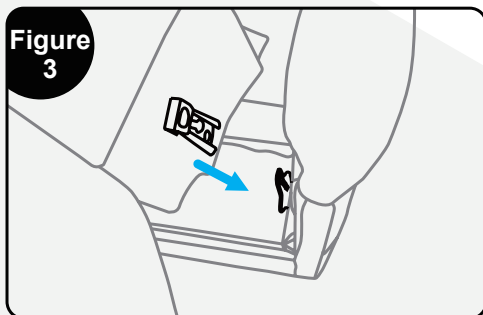
Scan QR code to watch a video of Figures 1-4

Identify the metal receivers on the backrest (Figure 1) and the metal posts on the seat base (Figure 2).



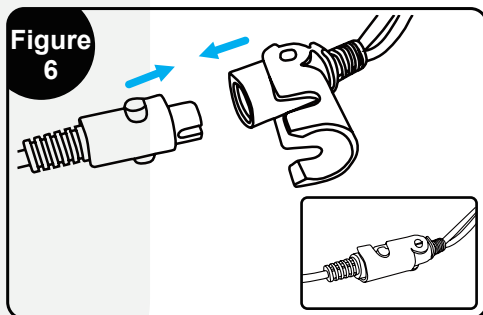
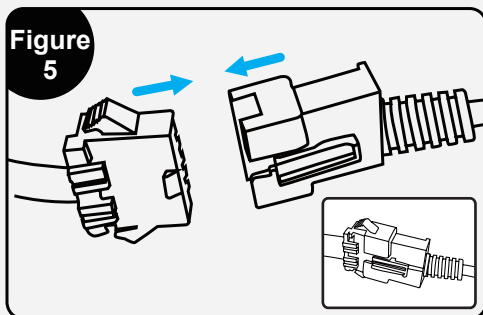
Align the receivers and posts, inserting the post into the receiver on either side.

Press down on the top of the backrest to complete the connection. You may hear a click sound on either side.



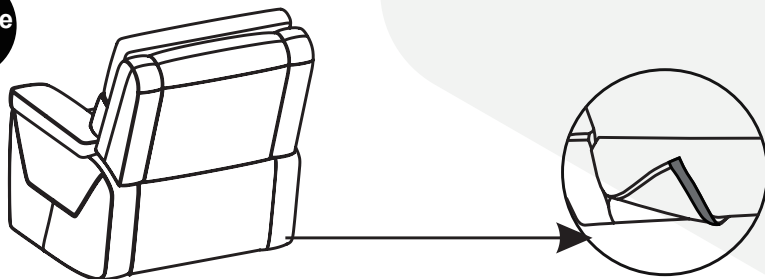
Connect the electrical plug between the backrest and the seat base - beneath the loose fabric cover.

Connect the remaining plug between the backrest and the seat base - beneath the loose fabric cover.



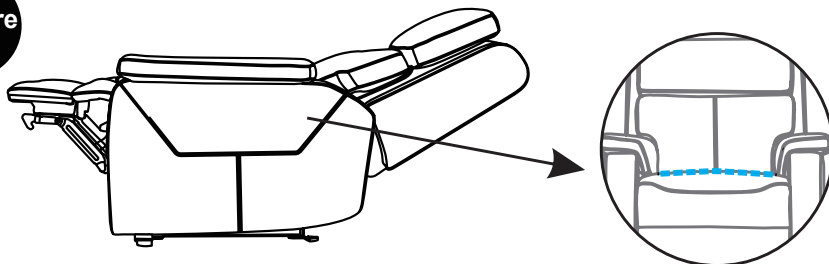
Pull the fabric cover taut and affix underneath with the attached velcro strips

**Figure**  
**7**



Recline the chair (without sitting in it) and connect the central section between the backrest frame and seat cushion using the zipper

**Figure**  
**8**

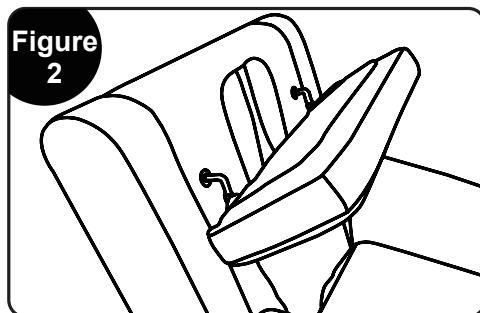
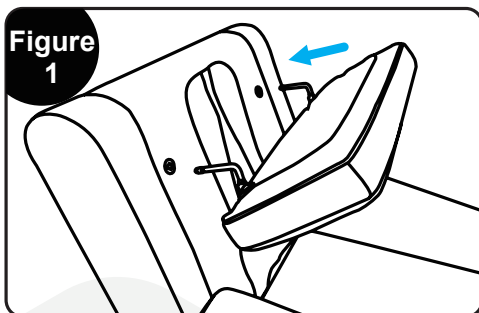


# INSTALLATION & SETUP

## HEADREST INSTALLATION

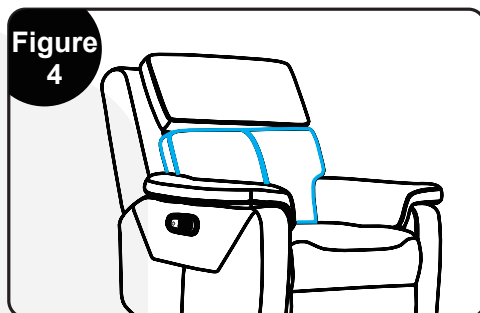
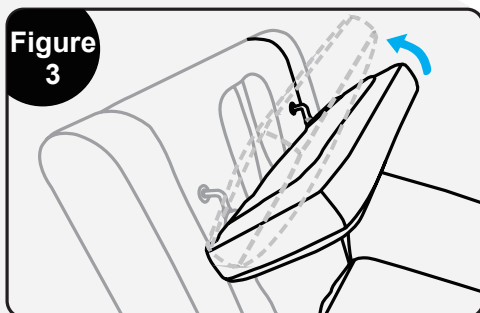
Align the headrest posts with the two holes at the top of the backrest

Press the posts into the backrest until a click is heard. If done while the chair is powered on, pressing the posts in successfully will emit an audible beep.



The headrest can be adjusted on a ratchet system, offering 3 positions for your preference. Press in, then pull out to adjust.

The backrest cushion can now be placed below the headrest cushion.



The backrest and headrest cushions can be removed and set aside to allow a more intense massage experience. The massage modes will differ slightly depending on whether or not the headrest is fitted (details on Page 13 & 14)

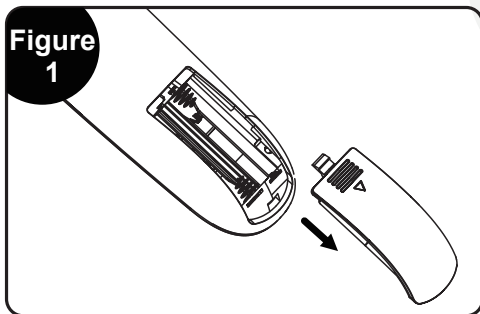


# INSTALLATION & SETUP

## REMOTE CONTROL SETUP

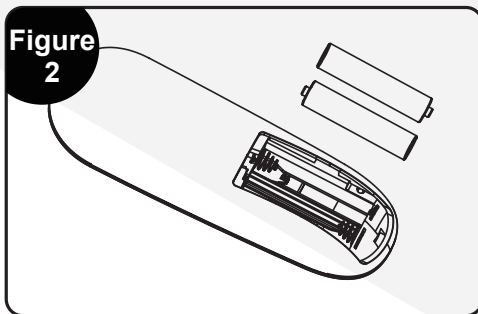
Slide the battery cover off from the back side of the remote control.

**Figure 1**



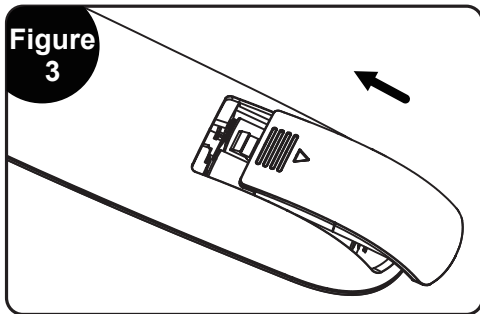
Insert 2x AAA batteries according to polarity markings.

**Figure 2**



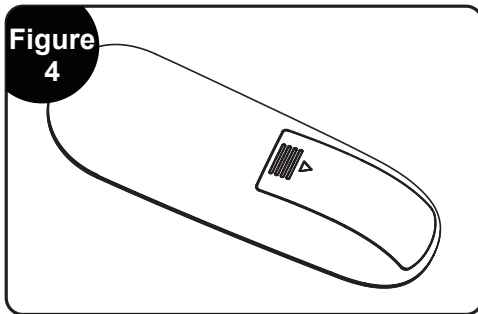
Replace the battery cover.

**Figure 3**



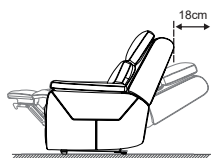
The remote control is now ready to be used, or placed into the magnetic docking base on the side of the chair.

**Figure 4**



# INSTALLATION & SETUP

## PLACING & MOVING THE CHAIR



- Ensure there is at least 18cm between the upright chair and any walls or objects behind it to ensure the chair can recline freely.
- Ensure no persons, pets or objects are near the unit before each use of the chair.
- Avoid placing under direct sunlight or in high-temperature environments. Place a protective mat under the recliner to reduce and prevent floor indentations.

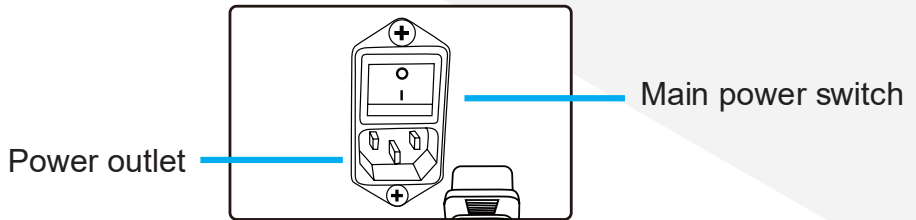


- CAUTION: The chair is heavy. Always lift with 2 or more persons when moving the chair to a new location.
- When moving the chair, lift the entire unit to avoid damaging flooring or surfaces.
- While lifting with 2 or more persons, be careful of crushing risk to hands and feet, and be mindful of correct lifting technique to avoid back or other injury risk.

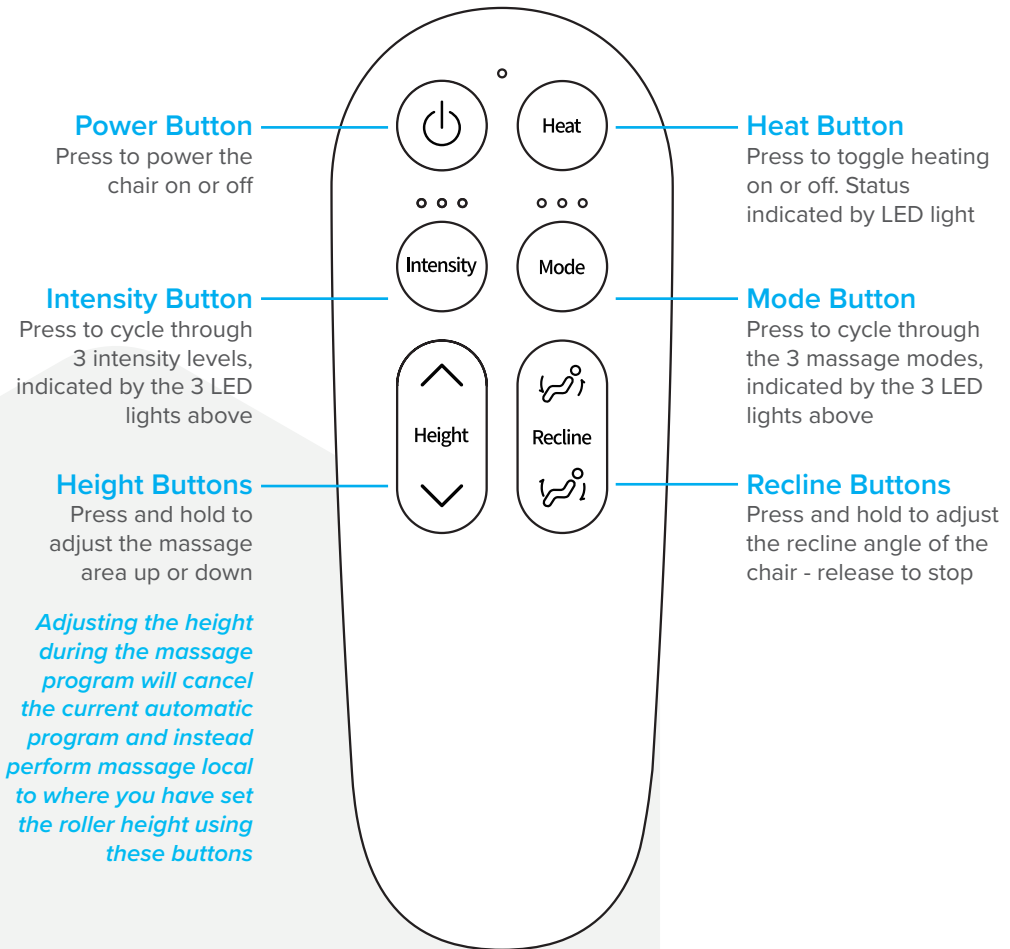
# INSTALLATION & SETUP

## POWER ON

Once the chair is moved into desired location and set up ready for use, connect the power plug to the power outlet at the bottom of the chair and connect to a wall outlet. Toggle the main switch to the on position.

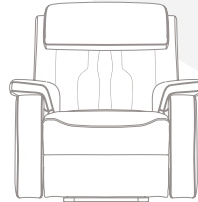
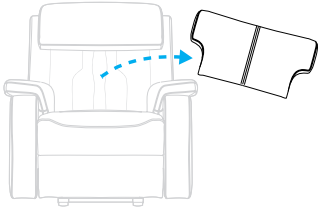


# REMOTE CONTROL

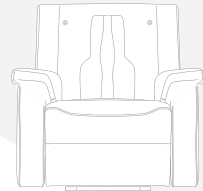


# GETTING STARTED

There are two recommended options for operation, both with the backrest removed and set aside. This will enable a “Half Range” massage experience. You can also remove the headrest to allow more neck and shoulder massage, referred to as the “Full Range” massage experience.



**Option 1.**  
**Backrest removed**

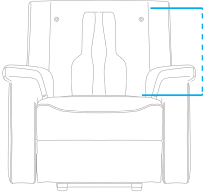


**Option 2.**  
**Backrest & headrest removed**

- Remove the backrest (and headrest if desired) and set aside safely
- Sit in the chair and take the remote control from the docking base in the armrest.
- Press the power button to turn the chair on.
- The chair will automatically scan up and down to sense for body position. You can skip the body scan by pressing the Mode button.
- If the body scan was not skipped, the chair will perform fine-tuning of the shoulder positions (intermittent beep sounds will emit from the chair).
- The shoulder position scan will stop for 10 seconds, allowing user input with the Height Buttons to fine tune the position, before automatically confirming the position and beginning the massage.
- You can now use the Mode button to choose a massage mode (detailed on the next page).

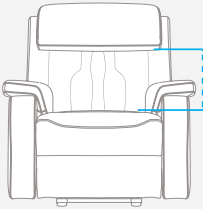
# MASSAGE MODES

Once powered on, you can use the Mode button to cycle through the three automatic programs. The three programs will differ slightly depending on whether or not you have the headrest attached.



## Full-Range Modes (with headrest & backrest removed):

- **Mode 1 - Comfort Massage:** Primarily uses kneading, tapping, knead & tap, compression, and shiatsu to deeply massage the neck, shoulders, back, and lumbar regions.
- **Mode 2 - Shoulder & Neck:** Focuses on shoulder kneading, shoulder pinching, shoulder pressing, neck stretching, lifting & pushing techniques.
- **Mode 3 - Back & Lumbar:** Applies back kneading, waist pinching, back pushing, waist squeezing, back tapping & lumbar compression techniques.



## Half-Range Modes (with headrest attached):

- **Mode 1 - Comfort Massage:** Primarily uses kneading, tapping, knead-tap combo, acupressure, compression, and shiatsu (single or combined techniques) to deeply massage half-range areas.
- **Mode 2 - Back:** Mainly applies kneading, tapping, knead-tap combo, and compression techniques to the upper half-range area.
- **Mode 3 - Lumbar:** Primarily employs back kneading, waist pinching, waist pushing, waist squeezing, waist tapping, and lumbar compression techniques to the lower half-range area.

## Safety Precautions must be observed at all times

- Please read all relevant instructions carefully before use. The notes marked here will help you to use the product safely and correctly.

### The following populations should not use this product:

- Persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they are supervised by those responsible for their safety.
- Persons with implantable medical devices such as pacemakers.
- Pregnant, unwell, or those with pre-existing medical condition(s).

**If you are unsure of your suitability for using this device, please consult with your medical professional before use.**

### IMPORTANT SAFETY WARNINGS:

- Keep children away from the movable parts of this product.
- Do not drop or push anything into any slot or gap of the machine.
- Do not press or put your hands into the cloth cover of the massage rollers.
- Please empty your pockets before operating this machine.
- Do not carry fragile or combustible material in your pockets such as mobile phones, lighters or e-cigarettes/vapes.
- Use a well-grounded power supply unit suitable for this product.
- Pull out the plug after use or before cleaning to avoid any damage to physical injury or the product.
- Operate this product as instructed in this manual.
- Do not use any parts or accessories which are not recommended.
- Do not use this product outdoors.
- Do not use near open flames such as stoves, and do not smoke while using.
- Do not use heating equipment such as electric blankets on this product.
- Do not sit on the back of the chair, leg massagers, shoulders, armrests, or stand on the seat.
- Please read the Operation Instructions carefully before operation.
- Never use this product for any other purpose not listed in the manual.
- 20 minutes of usage each time is recommended.
- Do not use this product if the cover or leather is broken or damaged.
- Do not drop anything into this product.
- Never fall asleep while using this product.
- Do not use this product with excessive force to avoid any injury.
- Do not use for purposes other than massage.
- If the power cord or any other part is damaged, it must be replaced by a professional authorized by the retailer or manufacturer, their maintenance department or similar department
- Please stop immediately and consult your doctor if you feel unwell when using this machine

### Operating Environments:

- Do not use or store this product in a damp environment such as the bathroom.
- Stop using this product immediately if the device temperature changes sharply.
- Do not use this product in any heavily-dusty or caustic environment.
- Do not use this product in a small space or a place without good ventilation.

### Storage Conditions:

- Storage room temperature: 5 °C to 40 °C.
- Relative humidity (RH) between 20% and 80%; free of corrosive gases, and a well-ventilated room.

### Product Service & Maintenance:

- This product should be maintained by the service center or service person designated by the original retailer or manufacturer only. No user should attempt to disassemble or maintain it without permission.
- The mechanical components of this product are specially designed and manufactured, so no special maintenance is needed.
- Do not forget to turn off the main power switch after usage.
- Do not use this product if the power socket becomes loose.
- If this product will be left unused for a long period of time, it is necessary to roll up the power cord of this product and store this product in a dry and dust-free environment.
- Do not store this product at a high temperature or near open flame.
- Avoid prolonged exposure to direct sunshine.
- Please clean this product with a dry cloth only. Never use thinner, benzene or alcohol.
- Do not roll or pull this product on any uneven ground. Instead, it should be lifted before moving.
- Please use this product intermittently. Do not keep it working continuously for a long period of time.

### Other Precautions:

- Check whether voltage is consistent with the specification of this product.
- Do not let water contact or flow into this product to avoid electric shock & damage.
- Do not pull the power cord when plugging or unplugging it. Rough handling is forbidden.
- Do not damage the wire or modify the circuit of this product.
- Do not clean live parts of this product with a wet cloth such as a power switch and plug.
- Be away from this product in case of power failure to avoid any injury if power is restored suddenly.
- Stop using this product at once if it is operating abnormally, and consult your original retailer.

# BASIC TROUBLESHOOTING

## GENERAL

**Problem:** The remote control is not working correctly

**Solution:** Check the chair is powered on correctly, power cable is secured to both the back of the chair and the power outlet on the wall. Ensure the power switch on the chair is in the on position. Ensure the remote control has working batteries, and point the remote control at the chair while pressing buttons.

**Problem:** The chair stops operating unexpectedly

**Solution:** The massage function will automatically end after the massage program runs for 20 minutes. There is an overheat thermal protection where the chair will shut down if it becomes too hot. Allow half an hour between massage cycles to avoid overheating.

**Problem:** The chair upholstery is noisy during startup scanning modes

**Solution:** Due to the upholstery properties, some noise is to be expected - however if the chair is very noisy or sounds like tearing fabric during operation, stop use immediately and contact your retailer to arrange an authorised inspection.

**Problem:** Massage rollers fail to reach shoulder/neck position

**Solution:** During the startup scanning modes improper posture (head not touching the head pillow, back not against backrest, slouching, irregular sitting position) may produce a poor roller position result. Power the chair off and allow the startup scans to complete, while sitting in correct posture

**Problem:** Chair damage, power cord damage, frequent overheating, etc

**Solution:** Stop use immediately and contact the retailer you purchased the chair from to arrange an authorised inspection

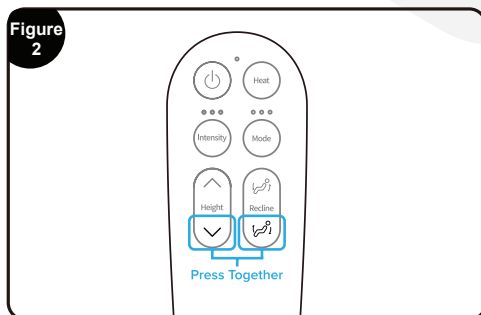
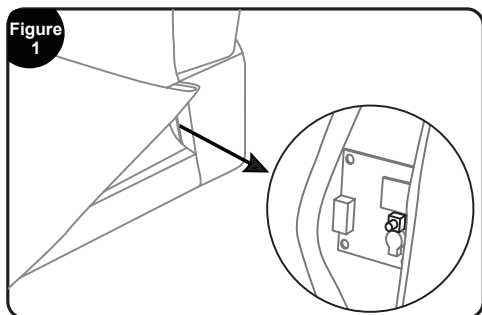


## REMOTE CONTROL PAIRING

The remote control comes paired to the chair already. These instructions apply only for replacing the remote control with a new unit - your retailer or authorised repairer will advise if this step is warranted. **Do not perform these steps in the first instance of a non-working remote control.** Ensure new batteries are being used, chair is powered on correctly and there no obvious damage to remote or chair.

With the chair in standby mode, open the fabric cover in the back of the chair by undoing the velcro strip, and locate the PCB button as shown below.

Simultaneously press and hold for 3 seconds the Height Down button and the Recline Down button on the remote. Release when the red light on the remote stays on.



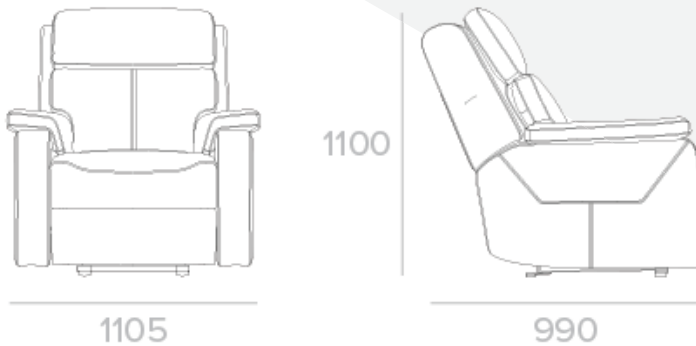
Press and hold for 3 seconds the PCB button from Figure 1, and release after hearing five beeps. If the red light on the remote control blinks 5 times then turns off, this indicates a successful pairing between the chair and the remote. If the red light stays on for 30 seconds then turns off, this indicates that the pairing failed. Repeat these steps until a successful connection is made.







# ETHAN MASSAGE RECLINER



Keep at least 180mm of clear space between the chair backrest and nearby walls or furniture to ensure there is no contact with any items when chair is fully reclined.

**Health and Safety Warnings:** Do not drop or push anything into any slot of the machine. Please stop immediately and consult your doctor if you feel unwell when using this machine. Not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless supervised.

Do not use if you are pregnant, unwell, or have a pre-existing medical condition.

Do not sit on the back, armrest, or the leg rest as it may result in damage or injury.

Do not press or put your hands into the cloth cover of the massage hands.

Children should be supervised to ensure that they do not play with the product.